THE SHINGO PRIZE APPROACH TO OPERATIONAL EXCELLENCE (SHINGO 101) JANUARY 30-31, 2009 USU LOGAN UT 9th Floor Business Building

The Shingo Prize model and guidelines have been developed to provide companies with a blueprint for lean transformation and attaining operational excellence that will drive an organization through the levels of transformation and will build a solid foundation for deep cultural change. Workshop participants will gain an understanding of The Shingo Prize Model and the underlying principles behind The Shingo Prize philosophy and approach. In addition, participants will develop a comprehensive working knowledge of The Shingo Prize Guidelines which includes the criteria and methods for assessment of the progress an organization has made in its lean transformation. Through a group analysis of a case study "achievement report" and a team evaluation of this company, applicants will get hands-on experience using The Shingo Prize Model and Guidelines to assess the case study company. They will also learn how to apply lean methods to their own organization and how to use the assessment methodologies to drive transformation. Workshop participants will study and discuss approaches to presenting and substantiating their achievements in lean transformation and business results. Finally, participants will receive training regarding becoming a Shingo Prize examiner.

LENGTH

2 days

WHO SHOULD ATTEND

- Executive Leadership
- General Managers, Department Managers, Plant Managers, Team members of various departments, including Materials, Quality, and Engineering
- Lean Team Leaders
 - Lean managers and team members
- Administrative Management, Staff and Team Leaders
- Sales, Customer Relations, Supplier Management, Staff, and Team
- All those who may desire to become qualified as Shingo Prize examiners.
- All those who want to use the Shingo Prize assessment to drive lean transformation and results in their organization.

LEARNING POINTS

THIS WORKSHOP WILL TEACH YOU...

- The unique capacity of The Shingo Prize Model to guide and drive a lean transformation
- How to improve your company's core business processes
- How to use The Shingo Prize Model as a benchmark
- How to prepare and challenge for The Shingo Prize
- The kevs to charts and measurement
- How to reflect your organization properly
- How to become a Shingo Prize Examiner
- What questions should be asked during a site examination
- Roles and responsibilities of Shingo Prize examiner team members
- The site examination process
- How to write a site examination report

Day 1

7:00 a.m.

Continental Breakfast

8:00-10:00 a.m.

The Shingo Prize (History to Context)

10:00-10:30 a.m. Break

10:30 a.m.- Noon

Shingo Prize Model (Levels of Transformation)

Noon -1:00 p.m.

Lunch

1:00-2:30 p.m.

How to use the guidelines to measure performance

2:40-3:00 p.m. Break

3:00-5:00 p.m.

Case Study: Enablers

Day 2

7:00 a.m.

Continental Breakfast

8:00-10:00 a.m.

Case Study: Continuous Improvement

10:00-10:30 a.m. Break

10:30 a.m.- Noon

Case Study: Continuous Improvement

Noon -1:00 p.m.

Lunch

1:00-2:30p.m.

Case Study: Enterprise Thinking, Results

2:30-3:00 p.m. Break

3:00-5:00 p.m.

Achievement Report Writing

Fundamentals of Site Examination process

Do's and Don'ts for site examiners

WORKSHOP PRICING

The training fee is \$1200

Group Discounts: 15% for 3 or more

Cancellation fees more than 30 days prior to the workshop will be for non-cancellable expenses.

Cancellation fees less than 30 days prior to the workshop will be 30% of the training fee.

WORKSHOP REGISTRATION: Email The Shingo Prize - shauna.fairbanks@usu.edu or call 435 797-2279